

NTT DATA welcomed Dell Services into the family in 2016. Together, we offer one of the industry's most comprehensive services portfolios designed to modernize business and technology to deliver the outcomes that matter most to our clients.



Boost Revenue Cycle Performance and Productivity, and Make Your Systems More Customer Friendly

Healthcare Revenue Cycle and Administrative Solutions by NTT DATA

NTT DATA Services
formerly Dell Services

Poor administrative processes, insufficient clinical documentation, or outdated tools and technology can damage relationships with patients, increase denials and payment cycle times, and hurt your cash flow and bottom line.

NTT DATA Services can help you assess all aspects of your revenue cycle and administrative processes, from clinical documentation and coding and billing, to enterprise resource planning (ERP) applications and administrative workflows. We can help you identify problem areas and redesign your systems to be more streamlined, efficient and customer friendly. We'll work with you to create a custom roadmap for improving any or all of your revenue cycle and administrative operations.

Healthcare Revenue Cycle and Administrative Solutions by NTT DATA include:

- Revenue cycle and patient access consulting
- Non-clinical application planning and implementation
- Physician practice revenue cycle management
- ICD-10 migration
- Financial management and regulatory compliance
- Healthcare information systems (HIS) services
- ERP application consulting services
- Business analysis services

Key benefits:

- Optimize business performance
- Reduce payment cycle time
- Improve clinical documentation
- Boost coding quality and compliance
- Enhance patient intake processes
- Be better prepared for ICD-10 transition

Why NTT DATA

- We have a 25-year track record of success with government and private academic medical centers, large healthcare systems and allied health organizations.
- We serve more than 43,000 clinicians in over 1,000 physician practices.
- We have a global team of highly experienced clinicians, technologists and business specialists who achieve information-driven healthcare while driving innovation.
- We partner with all the leading electronic health record (EHR) and ERP vendors, including Epic, Cerner, McKesson, MEDITECH, Lawson, Kronos, SAP and more.

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Optimize your financial and administrative operations to improve cash flow, patient satisfaction and your bottom line with our comprehensive revenue cycle solutions.

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| Offer | Description |
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| Revenue cycle and patient access consulting | NTT DATA provides business process services to enhance your organization's financial performance, including strategic consulting and identifying opportunities for improving patient access, health information management and coding, clinical documentation, case management and patient financial services. |
| Non-clinical application implementation | We can help you select ERP and financial management applications to fit your enterprise and provide all the services you need to implement your application, including planning, training, optimization and customization, go-live support, and ongoing technical and user support. |
| Physician practice revenue cycle management | We can help your practice reduce denials and shorten your payment cycles with better coding and claims preparation. We can help with audits of current processes, process improvement programs, training and support. |
| ICD-10 migration | Preparing for the transition to ICD-10 is a complex endeavor that involves every aspect of your clinical and financial operations. NTT DATA can help with all aspects of the migration, including readiness assessments, IT systems conversion, testing, analytics, audits and ongoing support. |
| Financial management and regulatory compliance | NTT DATA can help improve your financial management and regulatory compliance. We can help you identify billing and coding risk areas, and educate your staff on relevant regulations and requirements for financial integrity and regulatory compliance. |
| HIS services | We offer a comprehensive service for management, maintenance and support of your HIS. We provide architectural design, implementation services, health checks, integration and upgrades. |
| ERP application consulting services | Our team has deep expertise in all leading ERP applications, including Kronos, Lawson, Epic, SAP and others. We can help you with almost any ERP application need — from troubleshooting to adapting applications for maximum effectiveness in your environment. We can also help redesign workflows, customize your application for specific business use cases, create custom reports, and provide training and support for your staff. |
| Business analysis services | How will the ICD-10 transition and new payment models affect your cash flow? Will regulatory changes hurt or help your bottom line? What happens if your patient mix changes? Our analysts can help you project how these and other operational factors will affect your cash flow, margins, bottom line or any other financial metric. We can also help with workflow assessments and redesign to help your financial team be more efficient and effective. |

Visit nttdataservices.com to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.

