

NTT DATA welcomed Dell Services into the family in 2016. Together, we offer one of the industry's most comprehensive services portfolios designed to modernize business and technology to deliver the outcomes that matter most to our clients.

Strengthen and simplify user workspace virtualization with NTT DATA

Managed Virtual Workspace Services

NTT DATA Services formerly Dell Services

NTT DATA Managed Virtual Workspace Services simplifies virtual desktop and application deployment by improving day-to-day management and effortlessly scaling with your business needs. The service provides proactive monitoring and management for all major virtual desktop environments.

The challenge – deliver more with less

IT environments, devices, and user management needs have all grown more complex as IT resources and budgets become constrained and the remote global workforce continues to grow. In order to keep up, your company might need to move critical resources away from strategic IT initiatives just to meet day-to-day demands.

NTT DATA can help free your resources to focus on your other strategic imperatives by providing an efficient, scalable virtual desktop infrastructure management solution that supports these increasing demands while empowering your workforce with mobility and choice.

NTT DATA can help

We help you manage the delivery of services that match what your users need. From virtual desktops to just the applications your users need, without a virtualized desktop, you get the benefits of workspace virtualization tailored to user work styles and personas.

Our service is backed by certified professionals, industry best practices, and proven service methodologies. We help you maximize uptime by proactively resolving virtual desktop and virtual application issues, freeing up your IT resources for strategic products and improving IT budget forecasting with predictable subscription billing options.

Visit nttdataservices.com to learn more

Benefits of Managed Virtual Workspace Services

Standardized. Managed Virtual Workspace Services gives you access to repeatable and scalable operational best practices that would be too difficult or time consuming to develop in-house. Your infrastructure with our experts delivering the workspace services your users need.

Flexible. We can manage your complete virtual environment or just the delivery of selected virtualized applications whether based on Citrix, VMWare, Microsoft, or other architectures.

Scalable. Our service offers managed scalability, with the ability to help you grow your virtual end-users.

Business outcome focused. We help free your IT resources to focus on critical business initiatives, not on technology and capabilities.

We partner with you

We monitor and manage your virtual workspace environment from our global network operations centers. We can provide user setup, critical patching and image updating for users environments.

We also have a variety of add-on options to complement Managed Virtual Workspace Services. These include features such as:

- Support for advanced personalization management such as AppSense DesktopNow
- Support for application streaming and publishing with Citrix XenApp, VMWare Thinapp or Microsoft App-V
- Support for advanced load balancing and gateway services with Citrix NetScaler or F5.

Realize the value of Managed Virtual Workspace Services

- Achieve business goals using our global delivery service provided by certified virtual desktop specialists, including industry-leading engineers and architects.
- Benefit from proactive monitoring 24x7x365 via our global network operations center to resolve issues before they cause downtime.
- Improve the day to day experience of your end users.