

Improve Member and Provider Engagement With a Customizable Digital Platform

Let's face it: The lack of easy-to-use tools can stunt member and provider collaboration. And the tools available in the market tend to be one-size-fits-all solutions that may not meet the needs — or budgets — of health plans. This was particularly challenging for one regional health plan due to:



A lack of self-service tools



No available capital investment



The inability to manage a cloud solution

That's why the health plan turned to NTT DATA Services. Our flexible, customizable healthcare digital consumer platform provided the client with:



Upgraded transaction functionality via a web-based capability

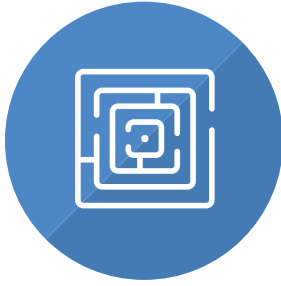


The ability to work on any device — desktop, mobile and tablet



Managed cloud services hosted on an NTT DATA cloud

With the NTT DATA solution, the client was able to meet its business needs, as well as:



Implement an end-to-end engagement strategy



Provide self-service and transactions via a single channel



Enhance user experience



Avoid upgrades with a future-ready platform

Transform your health plan with solutions that prioritize your most pressing business needs.

Visit nttdataservices.com/healthplans to learn more.